<010>	Study Area Code		and the second second	229015				3 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	<u> </u>	Military .	
<015>	Study Area Name			Virgin Mobile	USA LP			1, 1		.3.	
<020>	Program Year			2014	*		<u> </u>	- No. Sec. 1995		e e e e e e e e e e e e e e e e e e e	1
<030>	Contact Name - Perso	n USAC should contact re	garding this data	Andrew M. Lar	ncaster			a janeto i			
<035>	Contact, Telephone No	umber - Number of persor	identified in data line <03	0> *913-762-61	107					- Armini Caro	
<039>	Contact Email Addres	s - Email Address of perso	n identified in data line <0:	30> andy m lan	caster#sprint.co	om .	523 - 1236 - 1236 - 1236 - 1236 - 1236 - 1236 - 1236 - 1236 - 1236 - 1236 - 1236 - 1236 - 1236 - 1236 - 1236 -	4			
<810>	Reporting Carrier	Virgin Mobile US/	K-Lip.						The second of th		
<811>	Holding Company	Sprint Corporation	on:					4.1	. Ayer	- W. J.	· ý
<812>	Operating Company				3, 4-			40	and a second as a second		-

Affiliates	SAC	Doing Business As Company or Brand Designation
Virgin Mobile USA LP	g229015	Assurance Wireless
Sprint Spectrum, LP	229003	N/A
Control of the Contro		
Apr. 1828 Sec. 1820		
	Marian San	

4-9500 St. 2002 Co. 2003	m 481° Carrier Annual Reporting Illection Form	FCC Form 481 OMB Control No: 3060-0986/OMB Control No: 3060-0 July 2013	1819
<010>	Study Area Code	239018	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2014	
<030>	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancaster	
<035>	Contact Telephone Number: Number of the person identified in data line <030	913-762-6107 0>	
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster@sprint.com	<u> </u>
AÑNUA	LIREPORTING FOR ALL CARRIERS	54:318 54.4 Completion Comp Required Requ	letion iired
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	
<200> <210>	Outage Reporting (voice) < check box if	(complete attached worksheet)	
<310>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)	(attach descriptive document) [attach descriptive document]	
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (voice Fixed Mobile 0.0669 Number of Complaints per 1,000 customers (broad Fixed Mobile		
<900> <1000> <1010> <1100> <1110>	Service Quality Standards & Consumer Protection 239018nc510 Functionality in Emergency Situations 239018nc610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)? Terms and Condition for Lifeline Customers	Rules Compliance (attached descriptive document) (check to indicate certification) (attached descriptive document) (complete attached worksheet) (complete attached worksheet) (complete attached worksheet) (check to indicate certification) (attach descriptive document) (if yes, complete attached worksheet) (check to indicate certification) (attach descriptive document) (if not, check to indicate certification) (complete attached worksheet) (complete attached worksheet)	
<2000> <2005>	Price Cap Carriers, Proceed to Price Cap Additional Including Rate-of-Return Carriers affiliated with Pr		
<3000> <3005>	Rate of Return Carriers, Proceed to <u>ROR Addition</u>	nal Documentation Worksheet (check to indicate certification) (complete attached worksheet)	

	ervice Quality Improvement Reporting . Illection Form	ing Park	FCC Form 481 OMB Control No. 3060-098 July 2013	6/OMB Control No. 3060-0819
<010>	Study Area Code			
<015>	Study Area Name Virgin Mobil	Le USA LP		
<020>	Program/Year 2014	4. L.		
<030>	Contact Name - Person USAC should contact regarding this data Andre	w M. Lancaster		
<035>	Contact Telephone Number - Number of person identified in data line <030> 913	-762-6107	74	
<039>	Contact Email Address - Email Address of person identified in data line <030> an	dy.m.lancaster@sprint.com		
<110>	Has your company received its ETC certification from the FCC?	(yes / no)		
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no)		
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your com CETC which only receives frozen support, your progress report is only required to address voice telephony service.	npanγ is a		
		Name of Attached	d Document (.pdf)	
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attacher	ocument (.pui)	
<113>	Maps detailing progress towards meeting plan targets			
<114>	Report how much universal service (USF) support was received			-
<115>	How (USF) was used to improve service quality		And the second s	
<116>	How (USF)was used to improve service coverage			
<117>	How (USF) was used to improve service capacity	¥		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.			

(200) Service Outage Reporting (Voice)

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	239018						
<015>	Study Area Name	Virgin Mobile USA LP						
<020>	Program Year	2014						
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster						
<035>	Contact Telephone Number - Number of person identified in data line <030> 913-762-6107							
<039>	Contact Email Address - Email Address of person identified in data line <030> andy.m.lancaster@sprint.com							

<220>

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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	<u> </u>	<u> </u>					_	<u> </u>	: 	- × L	· · · · · · · · · · · · · · · · · · ·
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Michigan Startan	ce Offerings including Voice Rate Data ection Form		FGC Form 481 OMB Control No. 3060-0986 July 2013	/OMB(Control No. 3060-0819)
<010>	Study Area Code	239018	•	
<015>	Study Area Name	Virgin Mobile USA LP		
<020>	Program Year	2014		
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster		
<035>	Contact Telephone Number - Number of person identified in data line <030>	913-762-6107		
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com		- Ann
<701>	Residential Local Service Charge Effective Date 1/1/2013 Single State wide Residential Local Service Charge			

State	<a2> Exchange (ILEC)</a2>	SAC (CETC)	Rate Type	<b2><b2> Residential Local Service Rate</b2></b2>	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	CCS Total per line Rates and
7	174							4,
								A Committee of the Comm
					en utilization			
			:			N.		
	-			See att	ached worksheet			
								194
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and the second second	adband Price Offerings ection(Form			FCGForm/48(1) GMB/Control/No. 3060-0986/OMB/Control July 2013	No. 3060-0819
<010>	Study Area Code	239018	:		
<015>	Study Area Name	Virgin Mobile USA LP			
<020>	Program Year	2014			

Contact Name - Person USAC should contact regarding this data
Andrew M. Lancaster

Contact Telephone Number - Number of person identified in data line <030>
Contact Email Address - Email Address of person identified in data line <030>
andy .m.lancaster@sprint.com

<711>

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
<u> </u>				<u> </u>		-	<u> </u>	
				*				
		20	n attached					
			e attached sheet				<u> </u>	
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							<u> </u>	angula ya 1 ya 14

	erating Companies lection Form	i (n)		and the second s	FCCFörm*481 OMB ControllNo: 3060-0986/OMB ControllNo: 3060-0819 July2013
<010>	Study Area Code		239018		
<015>	Study Area Name		Virgin Mobile USA	LP	
<020>	Program Year		2014		
<030>	Contact Name - Person US	SAC should contact regarding this data	Andrew M. Lancas	ter	
<035>	Contact Telephone Numb	er - Number of person identified in da	ta line <030> 913-762-6107		<u> </u>
<039>	Contact Email Address - E	mail Address of person identified in da	ta line <030> andy.m.lancast	er@sprint.com	والمتاريخ
<810>	Reporting Carrier	Virgin Mobile USA LP		·	
<811>	Holding Company	Sprint Corporation			
<812>	Operating Company				
	A LONG TO THE CONTROL OF THE CONTROL	an en	ikina propositiona na makana na kitana na asara kitana kenangana a		Les Controls Controls Controls Controls Controls Controls Controls Controls Controls Control C
<813>	A company of the contract of	. <a1>.</a1>	<u> </u>	<a2></a2>	<a33></a33>
		Affiliates	e e	SAC	Doing Business As Company or Brand Designation
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	ing the contract				
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A STORY OF THE RESERVE AND	bal Lands/Reporting	(FCGForm/481)	
Data Coll	ection:Form	OMB Control No. 3060-0986/OMB Control No. 2 July 2013	3060-0819

<010>	Study Area Code	239018	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	<u> </u>
<035>	Contact Telephone Number - Number of person identified in data I		
<039>	Contact Email Address - Email Address of person identified in data	ine <030> andy, m.lancaster@sprint.com	
<910>	Tribal Land(s) on which ETC Serves		
	7.11.40		
<920>	Tribal Government Engagement Obligation	Name of Attached Document (.pdf)	
		Name of Attached Document (.pdf)	
	If your company serves Tribal lands, please select (Yes,No, NA) for		
	each these boxes to confirm the status described on the attached		
	PDF, on line 920, demonstrates coordination with the Tribal		
	government pursuant to § 54.313(a)(9) includes:		
		Select	
		{Yes,No,	
		NA)	
<921>	Needs assessment and deployment planning with a focus on Triba community anchor institutions;		
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Facilities Sitting rules Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
	•		
<929>	Compliance with Tribal Business and Licensing requirements.	l	

100000000000000000000000000000000000000	Terrestrial Backhaul Reporting ection Form		FC@Form 481 OMB(Control No. 3060-0986/OMB(Control No. 3060-0819) July 2013
	- Andrew Committee Committ		
<010>	Study Area Code		239018
<015>	Study Area Name		Virgin Mobile USA LP
<020>	Program Year		2014
<030>	Contact Name - Person USAC should contact regarding this data		Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <0	030>	913-762-6107
<039>	Contact Email Address - Email Address of person identified in data line <	030>	andy.m.lancaster@sprint.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	3	

10/10/2013

(1200) Te	rms and Condition for Lifeline Customers		The State of the S	FCC Form	481	Notes to the	
Lifeline				→ √OMB Cont	ral No3060-0986	OMB Control N	
Data Coll	ection Form			July 2013			CORP.
<010>	Study Area Code		239018				
<015>	Study Area Name		Virgin Mobile USA LP				
<020>	Program Year	.774.6	2014	i an inches		<u> </u>	
<030>	Contact Name - Person USAC should contact regarding this data		Andrew M. Lancaster			·····	·
<035>	Contact Telephone Number - Number of person identified in data line	<030>	913-762-6107				
<039>	Contact Email Address - Email Address of person identified in data line	e <030>	andy.m.lancaster@sprint.com				• • • • • • • • • • • • • • • • • • • •
413105	Terms & Conditions of Voice Telephony Lifeline Plans						
<1210>	remis & conditions of voice relephony theline rians	NI:	ame of attached document (.pdf)				
		IN	ame or attached document (.pdi)				
<1220>	Link to Public Website	HTTP	nttp://www.assurancewireless.com/E	Public/Termsand(Conditions.aspx		
	"Please check these boxes below to confirm that the attached PDF,						
	on line 1210, or the website listed, on line 1220,						
	contains the required information pursuant to §						
	54.422(a)(2) annual reporting for ETCs receiving low-income						
	support, carriers must annually report:				47		
<1221>	Information describing the terms and conditions of any voice	7					•
112217	telephony service plans offered to Lifeline subscribers,						
	telephority service plans offered to theime subscribers,						
	to grand and the second of						
<1222>	Details on the number of minutes provided as part of the plan,				,		
<1223>	Additional charges for toll calls, and rates for each such plan.				and the second second	*	
	The state of the s	النت		-			

(2000) Pr	ice Cap Carrier Additional Documentation		FCC(Form481)
A PRODUCT OF A	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			2 Upiv 2013
including	Rate-of-Return Carriers affiliated with Price Cap LocaliExchange Carriers		
<010>	Study Area Code	239018	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <030	> 913-762-6107	
<039>	Contact Email Address - Email Address of person identified in data line <030	> andy.m.lancaster@sprint.com	
		nerica Phase I support, frozen High Cost support, High Cost support to offset	
CHECKI		t),(e) the information reported on this form and in the documents attached it	
	Support as Set Torth III 47 Crk 9 34.313(0),(c),(c	apper the information reported on this form and in the documents attached t	DEIDM 13 BECKLOTE.
		ϵ	
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2010>	3rd Year Certification (47 CFR § 54.313(b)(2))		
~2011>	of tem certification lay city 2 paratalalizati		<u></u>
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a	1)	
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
			Lineard
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached PDF, on line 2023	1,	
	contains the required information pursuant to § 54.313 (e)(3)(ii), as	a recipient	
	of CAF Phase II support shall provide the number, names, and addre	esses of	
	community anchor institutions to which began providing access to be	proadband	
	service in the preceding calendar year.		
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	
	and the second of the second o		

100	ste Of Return Carrier Additional Documentation ection Form		FCC Form 481 OMB Control No. 3060-0	985/OMB Control N	o 3060-0819
100	The second secon		July 2013		
- <010>	Study Area Code 239018				
<015>		obile USA LP			
<020>	Program Year 2014				
<030>		irew M. Lancaster			
<035>	Contact Telephone Number - Number of person identified in data line <030>	913-762-6107			
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com			*
Sentent Sottomen			A comparting a construction of a compared		rick objektion in the little of the little
	he boxes below to note compliance on its five year service quality plan (pursua				3.00
	CFR § 54.313(f)(2). I further certify that	the information reported on this form and in the documents attac	thed below is accurate.		
	Progress Report on 5 Year Plan				4
(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i))	Name of Attached Document Listing Required Information			
(/	Please check this box to confirm that the attached PDF , on line 3012,	3 ,			
			L		
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii); as a recipient of CAF Phase II support shall provide the number, names, and				
,,	addresses of community anchor institutions to which began providing				1
	access to broadband service in the preceding calendar year.				
	,				400
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	Name of Attached Document Listing Required Information			_ (4) (4)
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))		(Yes/No)		1 4
(3014)	If yes, does your company file the RUS annual report		(Yes/No)		9 :
	Please check these boxes to confirm that the attached PDF, on line 3017,				
	contains the required information pursuant to § 54.313(f)(2) compliance				
	requires: Electronic copy of their annual RUS reports (Operating Report for				
(3015)	Telecommunications Borrowers)		4		
(2045)	, , , , , , , , , , , , , , , , , , ,				
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		المسيطا		
(3017)	If the response is yes on line 3014, attach your company's RUS annual				
	report and all required documentation	Name of Attached Document Listing Required Information			
(3018)	If the response is no on line 3014, Is your company audited?		(Yes/No)		
	If the response is yes on line 3018, please check the boxes below to				Y Y
	confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains				
(3019)	Either a copy of their audited financial statement; or (2) a financial report				
	in a format comparable to RUS Operating Report for Telecommunications				
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows				
	Management letter issued by the independent certified public accountant				
(3021)	that performed the company's financial audit.		<u> </u>		5 4
	If the response is no on line 3018, please check the boxes below				
	to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),				
	Copy of their financial statement which has been subject to review by an		· [
(2222)	independent certified public accountant; or 2) a financial report in a		L		
(3022)	format comparable to RUS Operating Report for Telecommunications				
	Borrowers,				
(3023)	Underlying information subjected to a review by an independent certified				
	public accountant				100
(3024)	Underlying information subjected to an officer certification.		12.		
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows				
(3026)	Attach the worksheet listing required information	Name of Attached Degree on that a Decree in the face			
(5023)	researched transplace intelligence into that lost	Name of Attached Document Listing Required Information			··

Data Col	tion - Reporting Carr lection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	239018
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Pers	on USAC should contact regarding this data Andrew M. Lancaster
<035>	Contact Telephone N	lumber - Number of person identified in data line <030> 913 -762 - 6107
<039>	Contact Email Addre	ss - Email Address of person identified in data line <030> andy.m.lancaster@sprint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibilities inci ecipients; and, to the best of my knowledge, the information reported on		quirements for universa	il service support	
Name of Reporting Carrier: Virgin Mobile USA LP				
ignature of Authorized Officer: CERTIFIED ONLINE		Date	10/10/2013	
rinted name of Authorized Officer: Jay Franklin			š	
itle or position of Authorized Officer: Assistant Controller				
elephone number of Authorized Officer: 913 762-6107		# T		*1
itudy Area Code of Reporting Carrier: 239018	Filing Due Date for this form: 10/15/2013	3		

Certificat	tion : Agent / Carrier	FCCForm 481 a
ACCOUNTS NO. 10 NO.	lection Form	
25-40-5		239018
<010>	Study Area Code	239016
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Person U	SAC should contact regarding this data Andrew M. Lancaster
<035>	Contact Telephone Numb	per - Number of person identified in data line <030> 913-762-6107
<039>	Contact Email Address - E	mail Address of person identified in data line <030> andy.m.lancaster@sprint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)_ also certify that I am an officer of the reporting carrier; r agent; and, to the best of my knowledge, the reports an	ny responsibilities include ensuring the accuracy of the annu	the information reported on behalf of the reporting carrier. al data reporting requirements provided to the authorized
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:		Date:
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:	The state of the s	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipi	ents on benan of neporting carrier
	norized to submit the annual reports for universal service suppor reporting carrier; and, to the best of my knowledge, the informa	
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent	t	
Telephone number of Authorized Agent or Employee of Ag	gent:	
	Filing Due Date for this form:	

Attachments

(800) Operating Companies Data Collection Form OMB Control No. 3060-09869 OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	239018			
<015>	Study Area Name	Virgin Mobile USA LP			
<020>	Program Year	2014			
<030>	Contact Name - Person U	JSAC should contact regarding this data Andrew M. Lancaster			
<035>	Contact Telephone Number - Number of person identified in data line <030> 913-762-6107				
<039>	Contact Email Address - E	Email Address of person identified in data line <030> andy.m.lancaster@sprint.com			
<810>	Reporting Carrier	Virgin Mobile USA LP			
<811>	Holding Company	Sprint Corporation			
<812>	Operating Company				

<813> <a1></a1>	: <a2></a2>	sa33
Affiliates	SAC	Doing Business As Company or Brand Designation
Virgin Mobile USA LP	239018	Assurance Wireless

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450000000000000000000000000000000000000	m 481 - Carrier Annual Reporting		FEGForm OMBCon Luty2013+	trol No. 3060-0986/OMB Con	rol No. 3060-0819
<010>	Study Area Code	249013			
<015>	Study Area Name	Virgin Mobile USA	LP		The second secon
<020>	Program Year	2014			
<030>	Contact Name: Person USAC should contact with questions about this data	Andrew M. Lancast	er		
<035>	Contact Telephone Number: Number of the person identified in data line <030:	913-762-6107			<u> </u>
<039>	Contact Email Address: Email of the person identified in data line <030>	andy.m.lancaster	@sprint.com		
ANNUA	L'REPORTING FOR ALL CARRIERS			3 - V 365-21990 - 410	
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	TUPECK DO	witten complete
<200> <210>	Outage Reporting (voice)	no outages to report	(complete attached worksheet)		
<310>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)		(attach descriptive document)		
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (voice Fixed Mobile 0.0734 Number of Complaints per 1,000 customers (broad Fixed Mobile				
<900> <1000> <1010> <1100> <1110>	Service Quality Standards & Consumer Protection 249013sc510 Functionality in Emergency Situations 249013sc610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)? Terms and Condition for Lifeline Customers	Rules Compliance	(check to indicate certification) (attached descriptive document) (check to indicate certification) (attached descriptive document) (complete attached worksheet) (complete attached worksheet) (complete attached worksheet) (if yes, complete attached worksheet) (check to indicate certification) (attach descriptive document) (if not, check to indicate certification) (complete attached worksheet) (complete attached worksheet)		
<2000> <2005> <3000> <3005>	Rate of Return Carriers, Proceed to <u>ROR Additions</u>	ice Cap Local Exchan	ge Carriers (check to indicate certification) (complete attached worksheet)		

Mail 10 (1486) 8 (15 16 18)	ervice Quality Improvement Reporting illection Form		FCG Form 481 OMB Control No. 3060-0986/OMB July 2013	Control No. 3060-0819
<010>	Study Area Code			
<015>	Study Area Name Virgin Mobile	USA LP		
<020>	Program Year 2014			
<030>	Contact Name - Person USAC should contact regarding this data Andrew	M. Lancaster		
<035>	Contact Telephone Number - Number of person identified in data line <030> 913-7	62-6107		
<039>	Contact Email Address - Email Address of person identified in data line <030> andy	r.m.lancaster@sprint.com		
<110>	Has your company received its ETC certification from the FCC?	(yes / no)		
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no)		
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your comp	any is a		
	CETC which only receives frozen support, your progress report is only required to address voice telephony service.			
		Name of Attache	d Document (.pdf)	
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.			
<113>	Maps detailing progress towards meeting plan targets			2 - 245 2 - 246
<114>	Report how much universal service (USF) support was received			
<115>	How (USF) was used to improve service quality			
<116>	How (USF)was used to improve service coverage			
<117>	How (USF) was used to improve service capacity			
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.			

(200) Service Outage Reporting (Voice)		FCGForm481 OMB Control No. 3060-0986/0	DMD C. ASIN DO O DO O
Data Collection Form		July 2013:	NAR COULOLNOS 3000-0813

<010>	Study Area Code	249013	and the second s		
<015>	Study Area Name	Virgin Mobile USA LP			
<020>	Program Year	2014			
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	:		
<035>	Contact Telephone Number - Number of person identified in data line <030> 913-762-6107				
<039>	Contact Email Address - Email Address of person identified in data lin	e <030> andy m.lancaster@sprint.com			

<220>

<a>>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d>></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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<010>	Study Area Code	249013			
<015>	Study Area Name	Virgin Mobile USA LP	33.1 (3.15) (3.37)	na na mana na	The transfer of the second sec
<020>	Program Year	2014			
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster		Service Services	
<035>	Contact Telephone Number - Number of person identified in data line <030>	913-762-6107			Andrew Company of the
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com		(The second secon
				and the second of the second o	
<701>	Residential Local Service Charge Effective Date 1/1/2013				
<702>	Single State-wide Residential Local Service Charge				

-<81>: 学	Exchange (ILEC)	SAC (CETC)	Rate Type	<b2><b2><b2> Residential Local Service Rate</b2></b2></b2>	State Subscriber Line Charge	 State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and
							ger , skog , , , , , , , , , , , , , , , , , , ,	
					Marine State Company			
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(710) Broadband Price Offerings	And the second s		and the second second		FU) II) 461	
Data Collection Form				OM	Control(Nov.3060:0986//	DMB Control Not 3060-0819
Data Collection Point	And the second of the second	The second second	and the second second			
	professional and the second second second			av et eresa eluly	2013	CONTROL OF THE PARTY OF
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<010>	Study Area Code	249013	
<015>	Study Area Name	Virgin Mobile USA LP	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster	
<035>	Contact Telephone Number - Number of person identified in data line <0.	0> 913-762-6107	
<039>	Contact Email Address - Email Address of person identified in data line <0	30> andy.m.lancaster@sprint.com	

	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (s <i>elect</i>
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	erating Companies			FCC(Form)481 OMB Control No. 3060-0986/OMB Control Noi, 3060- July 2013	
Data Cöll	ection Form			OMB Control No. 3060-0986/OMB Control No. 3060-	0819
Ange Color	According to the second			-July 2043	
<010>	Study Area Code	249013			
<015>	Study Area Name	Virgin Mobile USA	LP		
<020>	Program Year	2014			
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancast	ter		
<035>	Contact Telephone Number - Number of person identified in data line <	030> 913-762-6107			
<039>	Contact Email Address - Email Address of person identified in data line <	030> andy.m.lancast	er@sprint.com		
<810>	Reporting Carrier Virgin Mobile USA LP				
<811>	Holding Company Sprint Corporation				····
<812>	Operating Company				
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<813> ¹	<a1></a1>	2	<a2></a2>	<a>2<a>35	3.54
	Affiliates	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	SAC	Doing Business As Company or Brand Designation	
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<015> 5		
<015> 5	Study Area Code	249013
	Study Area Name	Virgin Mobile USA LP
\U2U> I	Program Year	2014
<030> (Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035> (Contact Telephone Number - Number of person identified in data line	e <030> 913-762-6107
<039> (Contact Email Address - Email Address of person identified in data line	e <030> andy.m.lancaster@sprint.com
<910> 7	Tribal Land(s) on which ETC Serves	
<920> T	Tribal Government Engagement Obligation	Name of Attached Document (.pdf)
6 1	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	
		Select (Yes,No, NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	
<922> F	Feasibility and sustainability planning;	
	Marketing services in a culturally sensitive manner;	
Charles .	Compliance with Rights of way processes	
1.00	Compliance with Land Use permitting requirements	
4 . A. C. W	Compliance with Facilities Siting rules	
	Compliance with Facilities String rules Compliance with Environmental Review processes	
	Compliance with Cultural Preservation review processes	
	Compliance with Cultural Preservation review processes Compliance with Tribal Business and Licensing requirements.	

had worselve have the contract	oTerrestrial/Backhaul-Reporting ection Form	ECC Form 481 OMB Cartrol Not, 3060-0986/OMB Control Not, 3060-0819 July 2013
1 9 44	and the first section of the control	
<010>	Study Area Code	249013
<015>	Study Area Name	Virgin Mobile USA LP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Andrew M. Lancaster
<035>	Contact Telephone Number - Number of person identified in data line <030>	913-762-6107
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

Lifeline	rms and Condition for Lifeline Customers ection Form			FCC Form 481 OMB Control July 2013	No. 3060-0986/OMB(ontrol No. 3060:0	J 81 9
<010>	Study Area Code		249013				
<015>	Study Area Name		Virgin Mobile USA LP	·····			
<020>	Program Year		2014				
<030>	Contact Name - Person USAC should contact regarding this data		Andrew M. Lancaster				
<035>	Contact Telephone Number - Number of person identified in data	ine <030>	913-762-6107				
<039>	Contact Email Address - Email Address of person identified in data	line <030	> andy.m.lancaster@sprint.com				
<1210> <1220>	Terms & Conditions of Voice Telephony Lifeline Plans Link to Public Website		Name of attached document (.pdf) http://www.assurancewireless.com/Pu	blic/TermsandCond	litions.aspx		
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:						
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V			*. ·		
<1222>	Details on the number of minutes provided as part of the plan,	V					
<1223>	Additional charges for toll calls, and rates for each such plan.						

		and the control of th	
(2000) Př	ice Cap Carrier Additional Documentation		FGGFGrm1481s.
Data Coll	ection Form:		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Rate of Return Carriers affiliated with Price Cap Local Exchange Carriers		July2013
	Study Area Code 2490		
<015>		in Mobile USA LP	
<020>	Program Year 2014		
<030>		ew M. Lancaster	
<035>		13-762-6107 andy.m.lancaster@sprint.com	
<039>	Contact Email Address - Email Address of person identified in data line <030>	andy.m.lancaster@sprint.com	
	ne boxes below to note compliance as a recipient of incremental Connect America		
		the information reported on this form and in the documents attached be	
			· ·
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))		
-20-2	512 (42) 55(1) (1) 5(1) (3) 1 1 1 1 1 1 (4)		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification	•	•
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband		
			
	Connect America Phase II Reporting (47 CFR § 54.313(e))		·
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached PDF, on line 2021,		
	contains the required information pursuant to § 54.313 (e)(3)(ii), as a reci	pient	
	of CAF Phase II support shall provide the number, names, and addresses of	of	
	community anchor institutions to which began providing access to broadly	pand	
	service in the preceding calendar year.		
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	